



## CONGRATULATIONS ON YOUR NEW TILE INSTALLATION!

We at Tilesmith are thrilled to have had the opportunity to bring your project to life, and we hope it adds beauty to your space for many years. We believe that you chose tile for its lasting aesthetic appeal. To help maintain the pristine condition of your investment, please follow the guidelines below.

### TILE CARE & MAINTENANCE GUIDE



#### ❖ GENERAL/DAILY CLEANING:

Tile is designed to be both microbe and stain resistant. For most spills, a damp microfiber cloth should suffice; aim to address spills promptly. For oil-based messes, use a pH-neutral cleaner like the one provided.

**Important Note:** Avoid harsh chemicals and acidic cleaners such as BLEACH, AMMONIA, and VINEGAR. These substances will damage the sealers in your grout and natural stone, leading to deterioration and a dulled finish.



#### ❖ SHOWERS:

To ensure your shower remains in pristine condition, make it a habit to squeegee the walls and floor after every use. Regularly removing water, soap, and hard water particles prevents them from adhering to your tiles or penetrating your grout, keeping your shower looking new.

For any questions, feel free to contact us at  
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## TILE CARE & MAINTENANCE GUIDE



### ❖ HEAVY DUTY CLEANING:

The majority of buildup on tiles comes from soap or hard water deposits left to dry over time. To prevent the need for heavy duty cleaning, develop the habit of immediately towel drying or squeegeeing wet surfaces after use. However, we understand life gets busy, and it's not always possible to maintain this routine.

For significant buildup, like limescale or calcium, mild acids such as citric, sulfamic, or diluted vinegar are effective. Always perform a spot test in a less visible area first. A medium-bristled toothbrush can target only the needed areas without spreading the cleaner unnecessarily. After applying, thoroughly rinse the area and consider reapplying sealer to maintain protection.



### ❖ STAINS:

Since grout and natural stone are porous, they may become stained or discolored over time. To address deeper stains, create a poultice by mixing baking soda and hydrogen peroxide to the consistency of toothpaste. Apply this paste to the stained area, cover with plastic wrap to keep it from drying out, and leave for 2 to 24 hours. Afterward, gently scrub with a medium-bristled brush. Repeat the process if needed. Reapplying a sealer afterward is recommended to protect the surface.

